

issue areas		Rank	planning themes								Occurrences
major topic	amplification / examples	A= integral and essential to success of web group and systems B= web group and systems support but do not "own"	Research and Teaching (Collections and Services)	Scholarly Communication	Statistics and Measurement	Facilities	Special Collections	Development and Public Relations	Personnel Recruitment and Development	Public Policy and Economic Development	
Digitization	internal image database; file management; request fulfillment; Western Waters and other collaborative projects; MacDonald Imagery; metadata; intellectual property and copyright; staffing and development needs	A	X	X		X	X	X		X	6
Electronic resources management	OpenURL; licensing; federated searching; Open Access models; migration to full text; government documents program; intellectual property and copyright; support for non-UA users; ILLiad and InfoLinks linking	A	X	X	X						3
Information Technology Infrastructure	server management; web site architecture; security; operating system upgrades; single sign on and active directory migration; obsolescence and upgrades; interoperability; user expectations; software licensing; research and development; staff competencies and training; support; accessibility tools	A	X			X			X		3
Web Site Development	content management; user expectations; accessibility; standards; updates and redesign; OPAC; decision making structure; staff expertise; public relations; copyright; security;	A	X					X		X	3
Archiving and Preservation	migration; refreshing; institutional repository; University Archives; web site archiving; image archiving; CD-ROM management; license management;	B	X	X		X	X				4
Instruction / Reference	distance ed, tutorials, classes, classrooms; enrollment patterns; multimedia; media streaming; chat; IM; support for non-UA users; accessible design standards; physical space	B	X	X						X	3
Interlibrary Loan / Document Delivery	consortial agreements; intellectual property and copyright;	B	X	X						X	3
Special Collections	EAD and metadata; finding aids digitization; institutional repository; web site archiving; Pryor Center; University Archives; digitization by request; media streaming; media storage; intellectual property and copyright	B	X	X			X	X		X	5
University Mission / Library Mission	user expectations, non-affiliated user support; enrollment patterns; public relations and outreach; programs and events; diversity; curriculum requirements; accessibility	B			X			X	X	X	4