

## List of User Categories

### Affiliated to University

- Current students
  - undergraduate
    - honors undergraduates\*
  - graduate
    - Master's
    - Doctoral
    - non-registered graduates finishing thesis, dissertation \*\*
    - Law students
    - Law LLM\*
  - post-docs
  - remote students
    - students enrolled on the Fayetteville campus working outside the libraries
      - At work
      - At home
      - Elsewhere on campus
    - remote students in distance education programs\*\*
      - These programs can be:
        - housed in remote centers (Rehabilitation in Hot Springs)
        - Associated with another UA System campus (Helena, Batesville)
        - Have no geographic location (engineering students all over the world)
      - Remote students in summer semester abroad programs
        - Rome campus; Architecture
      - remote students who live away from campus permanently or temporarily\*\*
- faculty
  - tenured
  - tenure-track/not yet tenured
  - instructors or non-tenure track
  - remote faculty
    - faculty in Extension and Experiment Station offices\*\*
    - faculty remote while on sabbatical, teaching abroad, etc.
  - visiting
  - emeriti\*\*
  - library faculty\*
- staff
  - research staff
  - administrators\*
  - regular staff
  - hourly staff\*\*
  - library student staff
  - remote staff
    - staff in Extension and Experiment Station Offices\*\*
  - Library staff
- recreational campus users of library materials
  - audiovisual
  - fine arts, gardening, children's books, leisure reading, newspapers, periodicals
  - genealogy
  - topographic maps
  - recreation web surfing
- students, faculty, or staff with disabilities requiring adaptive technologies or special services
  - blind or seeing-impaired users
  - deaf or hearing-impaired users
  - physically-disabled users

- university departments – academic and nonacademic

Library faculty and staff are unique user groups as we **both** serve users and are users of one another's services, as well. In requesting help or information from one another in the library, library staff are usually functioning **in the place of the end user**, as proxies or avatars.

#### Quasi-Affiliated Users

- Alumni, Law Alumni\*\* #  
Not eligible for remote database access but can purchase borrowing privileges.
- Community users who have paid to have borrowing privileges\*\* #  
these can be: students at other schools, professionals, recreational users, independent scholars
- Friends, Law Friends\*\*
- Campus programs for visiting students and professionals\* (\*\*)  
Spring International, Veterans Upward Bound, and similar summer programs that frequently request library privileges and instruction sessions
- UA reciprocal borrowers\*\*\*
- Faculty/staff dependants\*\*
- Programs affiliated with campus\*\*  
ATTRA (Appropriate Technology Transfer for Rural Areas)  
Arkansas Small Business Development Center
- Potential students in recruiting programs\*\* #
- non-registered graduate students who have been working on their theses over 3 months after last registration\*\* #
- Persons with disabilities

#### Not Affiliated with the University of Arkansas

- Researchers using Special Collections and other unique materials  
in person, by letter, phone, email (more than 1,000 in Special Collections, 1999/2000)
- Libraries borrowing materials via Interlibrary Loan and law consortia
- Regional High School Students  
frequent requests for library instruction (more than 600 students in 1999/2000)
- Area college students\*\*\*\* #
- Unaffiliated researchers or faculty\*\*\*\* %
- Community users who have not paid to have borrowing privileges  
businesses, professionals, genealogists, recreational users, independent scholars
- Media and reporters, local and national
- E-mail requestors on the library home page and those seeking information by phone or letter
- Librarians at other institutions who draw upon our expertise, through publications or consultation
- Professional organizations - ALA, ALA, OCLC, AMIGOS, GWLA, etc.
- Persons with disabilities

\* Lists needed for identification

\*\* Application required for identification

\*\*\* Letter from other institution required

\*\*\*\* Application needed if desire borrowing privileges

# fee levied for borrowing privileges

% fee levied unless faculty in OCLC reciprocal institution